

DIGITAL CIVILITY INDEX IN THE ERA OF INFORMATION TECHNOLOGY: A CASE STUDY OF HIGHER EDUCATION MUSLIM STUDENTS IN YOGYAKARTA

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ABSTRAK

Globalization that occurs requires people to be literate about technology. This should not affect the public in using the internet. This research is a descriptive research through interview, surveys, and observations with Muslim students at universities in Yogyakarta as research subjects. Compared to other countries in Asia, Indonesia is the most impolite country based on a survey conducted by Microsoft. This figure is higher when compared to the previous year. The amount of hoax and fraud news influences the level of public decency. From the resulting sample, as many as 20% have spoken harshly on social media and the other 80% have never, this difference is influenced by the environment around each youth which is different. With the majority of Muslim students not being able to say impolite sentences, it needs to be maintained, whereas if they still say harsh sentences/discrimination in cyberspace, it needs to be minimized through cooperation by all levels of society, from families, schools to government agencies.

Keywords: *Civility, Digital Era, and Muslim Youth*

INTRODUCTION

The ever-developing technology has a lot of influence on people's lives. One of the benefits that can be felt is that this technology can make it easier for people to live their lives, such as social media as a means of long-distance communication, can also be a medium of information and others. Thus, it is not uncommon for a person's behavior in real life to be no different from his behavior in cyberspace.

With the development of existing technology, Microsoft is conducting research related to "Civility, Safety and Interactions Online" through a Digital Civility Index survey of 32 regions with 16,000 respondents covering adults to teenagers regarding online interactions, including in terms of spreading hoax information, fraud and scams, hate speech, and discrimination.(Indonesia News Center 2021) From research conducted by Microsoft, Indonesia ranks 29th out of 32 countries, showing Indonesian society as a country that has an impolite or uncivilized character with an image of the moral and ethical crisis that has occurred in Indonesia.(Gloria et al. 2022)

Based on research conducted by Microsoft, it shows that there is a moral crisis in Indonesian society. If this continues to happen, it will certainly have a negative impact in the future for social life in Indonesia. As we know that Indonesian citizens have been known as friendly people, but the research above seems to provide a rebuttal that in cyberspace Indonesian society is not as friendly as real life.

So that this phenomenon is a concern for writers as academics. Therefore, this research is important to do in the hope of minimizing impoliteness that occurs in Indonesian society in cyberspace. Besides that, it can also provide an understanding to the public that bad behavior both in real life and cyberspace will have an impact on a person and the surrounding environment.

RESEARCH METHODS

The method used in this paper is descriptive qualitative, namely research that describes the cases raised by describing the variables tested. The phenomenon being tested is understood from the perspective of the Research Participants which is a key instrument of qualitative research.(Dr. SKM, Sandu Siyoto and Ali 2015) The data collection process



was carried out by interviewing the research subjects, namely Muslim students in Yogyakarta. Based on the research results that have been obtained, they are then collected and put together to be processed in order to obtain information. Then analyzed and can describe the phenomenon.

The stages in processing the data that have been collected can then be carried out in the data reduction process, namely by sorting the data that has been obtained to make it easier to draw conclusions. Then, after the reduced data, a temporary conclusion is drawn as a result of the data that has been put together before. (DQLab 2020)

RESULTS AND DISCUSSION

Indonesia, with the largest Muslim population in Asia, makes this research a must. Yogyakarta is a student city with various kinds of students coming to study in this city, so it is not surprising that many Muslim students study in Yogyakarta. From the results of the research that the author has done, that as many as 80% of Muslim students in Yogyakarta have never uttered hateful sentences, harsh words and other things because they are deemed unnecessary to do so. This is also influenced by their environment which does not make it a habit to normalize harsh/hateful sentences, cyberbullying and other utterances, so that their behavior in everyday life is not much different from their behavior in cyberspace. Unlike the case with the figure 20% of Muslim students in Yogyakarta have uttered hateful sentences, harsh words, and others in using cyberspace. This is influenced by several things such as a person who is in an emotional state so that he cannot control his behavior in using social media, besides that some people are forced to say harsh sentences on social media because of several cases that occurred in the Indonesian government.

Based on the data that has been presented, fewer Muslim students in Yogyakarta often utter harsh sentences/express hatred, discrimination, and others when compared to those who do not. The results of this data indicate that Muslim students in Yogyakarta still have good morals in real life and cyberspace.

As stated in the Qur'an letter Muhammad verse 21 which states that:

طَاعَةٌ وَقَوْلٌ مَّعْرُوفٌ فَإِذَا عَزَمَ الْأَمْرُ فَلَوْ صَدَقُوا اللَّهَ لَكَانَ خَيْرًا لَّهُمْ

“Obeying and saying good words (is better for them). If the war order has been fixed (they don't like it). But if they are true (faith) in Allah, surely that would be better for them.”

That based on the verse above we as Muslims are encouraged to say good things as proof of a Muslim's faith in Allah SWT. As a good servant, of course obeying all of his orders is important to do. The results of this data must be maintained by Muslim students in Yogyakarta, so that the manners of Muslim students in carrying out social interactions in cyberspace are getting better in the future.

In addition, in one of the hadiths found in the book of al-Tirmidhi index number 2022, which means: "Has told us Ibn Abi 'Umar said: Has told us Sufyan, he said" Has told us 'Amr ibn Dinar , from Abi al-Darda, in fact the Prophet SAW said: "There is nothing that is heavier on the scales of a believer's kindness on the Day of Judgment than noble character. And indeed Allah hates people whose speech is dirty and rough. Based on this hadith, it implicitly gives a message to Muslims to always be careful of their words, both in real life and in cyberspace. The hadith gives a message to Muslims to carry out good social interactions with humans, especially maintaining speech. (Azharudin 2022)

Based on the explanation above, we can see that to minimize social impoliteness in behaving in cyberspace, it is necessary to have the cooperation of all elements of society, both by families, schools, and also all government agencies. A) the family as a person's closest environment is expected to instill good moral values, exemplify good behavior and others. Parents as people who are responsible for their child's behavior certainly play an important role in regulating the activities carried out by the child,(Kadir et al. 2020) which of course has an impact on children's behavior in cyberspace. B) school as a second place for someone to study makes the school have an important role in shaping the character of the nation. C) government agencies, in this case all parties representing the state, need to contribute to showing a good attitude in managing the country either in the form of binding regulations or visible behavior. For example, there is the ITE Law which provides sanctions for people who do not comply with the rules, such as saying harsh sentences or other things. However, it turns out that this does not have a significant enough impact on the community to be able to control their behavior in using social media.

CONCLUSION

The development of technology must give positive impact for society, creating a society that is aware of what they say and what they do in social life. The results of data on Muslim students in Yogyakarta which are dominated by their good behavior in cyberspace, this needs to be maintained. Unlike the behavior that still often utters dirty/rude sentences in cyberspace, it needs to be minimized. The existence of government regulations does not make people aware of the importance of good behavior in cyberspace, so we need firmness and awareness by all elements of society including government agencies in minimizing this case.

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